ITEM 3 - Appendix 1 - Annex 10

| Responses |  |
| :--- | :---: |
| Web | 5892 |
| Paper | 2049 |
| Large print | 73 |
| Easy read | 145 |
| Total | 8159 |
| Total for this analysis based on easy read questionnaires | 145 |

North Yorkshire library consultation
Analysis - Easy read, overview
In total, 145 easy read questionnaires were returned. One questionnaire had responses from two separate individuals with answers marked for each; this has been added as two different records in the data, but response numbers count each completed questionnaire.

Q1 Do you agree that the Council needs to make changes to the library service?

|  | Count | \% |
| :--- | :---: | :---: |
| Yes I agree | 42 | $31.34 \%$ |
| I don't know | 28 | $20.90 \%$ |
| No I don't agree | 64 | $47.76 \%$ |
| Grand Total | 134 | $100.00 \%$ |

Q2 How will the changes we want to make to the library service affect you?

|  | Count |  |
| :--- | :---: | :---: |
| The changes will not affect me | 35 | $25.93 \%$ |
| The changes will affect me | 53 | $39.26 \%$ |
| The changes will affect me a lot | 31 | $22.96 \%$ |
| I don't know if the changes will affect me | 16 | $11.85 \%$ |
| Grand Total | $\mathbf{1 3 5}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Q3
We need to save $£ 1.6$ million over the next few years. Do you think our plan will do this?

| Yes I agree | Count | $\%$ |
| :--- | :---: | :---: |
| No I don't agree | 16 | $11.19 \%$ |
| I don't know | 43 | $30.07 \%$ |
| Grand Total | 84 | $58.74 \%$ |

We want to keep as many libraries as we can by getting people to help us. Please tell us what you think and tick one box for each idea.
We could ask other organisations and other council services to share library buildings. This would cut down our costs and give people more services. Is this a good idea?

|  | Count | $\%$ |
| :--- | :---: | :---: |
| Yes I agree | 103 | $72.54 \%$ |
| I don't know | 19 | $13.38 \%$ |
| No I don't agree | 20 | $14.08 \%$ |
| Grand Total | 142 | $\mathbf{1 0 0 . 0 0 \%}$ |

Q4b We could ask communities to run libraries with our help. Is this a good idea?

|  | Count | \% |
| :--- | :---: | :---: |
| Yes I agree | 82 | $57.75 \%$ |
| I don't know | 24 | $16.90 \%$ |
| No I don't agree | 36 | $25.35 \%$ |
| Grand Total | $\mathbf{1 4 2}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Q4c We could ask volunteers to help us at all our libraries. Is this a good idea?
We could ask volunteers to help us at all our libraries. Is this a good idea?

| Yes I agree | Count | \% |
| :--- | :---: | :---: |
| I don't know | 84 | $62.22 \%$ |
| No I don't agree | 19 | $14.07 \%$ |
| Grand Total | 32 | $23.70 \%$ |

Q4d We could offer more internet services like E-books. Is this a good idea?

|  | Count | $\%$ |
| :--- | :---: | :---: |
| Yes I agree | 54 | $40.60 \%$ |
| I don't know | 37 | $27.82 \%$ |
| No I don't agree | 42 | $31.58 \%$ |
| Grand Total | $\mathbf{1 3 3}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Q5


Do you think you would be a library volunteer?

|  | Count | \% |
| :---: | :---: | :---: |
| Yes I think I would | 25 | 18.66\% |
| I don't know if I would | 23 | 17.16\% |
| No I don't think I would | 86 | 64.18\% |
| Grand Total | 134 | 100.00\% |

Q7 If your local library closed, would you do any of these things?

Q7a I would travel further to another library


Q7b I would use the on-line library service

|  | Count | $\%$ |
| :--- | :---: | :---: |
| Yes | 22 | $30.56 \%$ |
| No | 50 | $69.44 \%$ |
| Grand Total | 72 | $100.00 \%$ |

Q7c I would use other things instead


Q7d If the library closed it wouldn't affect me.


Q8 If you filled in this form for your community group or organisation, would they be interested in any of these things?
Q8a Having a library in your building


Q8b Moving your group or organisation into a library building

|  | Count | \% |
| :--- | :---: | :---: |
| Yes | 3 | $13.04 \%$ |
| No | 8 | $34.78 \%$ |
| I don't know | 12 | $52.17 \%$ |
| Grand Total | $\mathbf{2 3}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Q12 How do you get to the library?
How do you get to the library?

| Walk | Count | \% |
| :--- | :---: | :---: |
| Cycle | 71 | $59.17 \%$ |
| Bus | 1 | $0.83 \%$ |
| Car | 11 | $9.17 \%$ |
| Taxi | 34 | $28.33 \%$ |
| Other (please tell us what it is) | 2 | $1.67 \%$ |
| Grand Total | 1 | $0.83 \%$ |

Q13 How long does it take you to get there?

|  | Count | \% |
| :---: | :---: | :---: |
| Less than 15 minutes | 91 | 70.54\% |
| 15-30 minutes | 34 | 26.36\% |
| 30-45 minutes | 3 | 2.33\% |
| 45 minutes - one hour | 1 | 0.78\% |
| Grand Total | 129 | 100.00\% |

Q14 What time of day do you usually go there?

|  | Count | \% |
| :--- | :---: | :---: |
| Morning | 60 | $53.10 \%$ |
| Afternoon | 44 | $38.94 \%$ |
| Lunchtime | 6 | $5.31 \%$ |
| Early evening | 3 | $2.65 \%$ |
| Grand Total | $\mathbf{1 1 3}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Q16 How often do you use a library?

|  | Count | \% |
| :--- | :---: | :---: |
| More than once a week | 30 | $23.44 \%$ |
| Weekly | 55 | $42.97 \%$ |
| Monthly | 33 | $25.78 \%$ |
| A few times a year | 6 | $4.69 \%$ |
| Less than once a year | 3 | $2.34 \%$ |
| Never | 1 | $0.78 \%$ |
| Grand Total | $\mathbf{1 2 8}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

Q17 What do you use the library for?

|  | Count | \% |
| :--- | :---: | :---: |
| Books | 116 | $80.00 \%$ |
| Newspapers and magazines | 35 | $24.14 \%$ |
| Using a computer | 41 | $28.28 \%$ |
| The internet | 40 | $27.59 \%$ |
| CDs and DVDs | 33 | $22.76 \%$ |
| Information about where you live | 40 | $27.59 \%$ |
| Information about health | 18 | $12.41 \%$ |
| Information about others things | 47 | $32.41 \%$ |
| Job hunting | 12 | $8.28 \%$ |
| Meeting friends | 45 | $31.03 \%$ |
| Events | 35 | $24.14 \%$ |
| Activities for children | 13 | $8.97 \%$ |
| Reading groups | 10 | $6.90 \%$ |
| Home library service | 5 | $3.45 \%$ |
| Room hire | 5 | $3.45 \%$ |
| Anything else | 5 | $3.45 \%$ |

Q18 Do you use any of these on a computer at home or in the library?

|  | Count | \% |
| :--- | :---: | :---: |
| E-books | 22 | $15.17 \%$ |
| E-audio | 4 | $2.76 \%$ |
| E-newspapers | 9 | $6.21 \%$ |
| E-magazines | 4 | $2.76 \%$ |
| Online reference | 48 | $33.10 \%$ |
| Access to research | 42 | $28.97 \%$ |
| Ancestry.com website | 18 | $12.41 \%$ |
| Find my Past website | 10 | $6.90 \%$ |
| Online catalogue | 21 | $14.48 \%$ |
| Renew or reserve books | 25 | $17.24 \%$ |
| I do not have access to the internet | 30 | $20.69 \%$ |
| I do not use any online services | 29 | $20.00 \%$ |
| Do you use a computer for anything else? | 6 | $4.14 \%$ |

Q20 Are you a man or a woman?

|  | Count | \% |
| :--- | :---: | :---: |
| I am a man | 48 | $35.56 \%$ |
| I am a woman | 86 | $63.70 \%$ |
| I'd rather not say | 1 | $0.74 \%$ |
| Grand Total | 135 | $\mathbf{1 0 0 . 0 0 \%}$ |

Q21 Please tick how old you are

|  | Count | $\%$ |
| :--- | :---: | :---: |
| I am 16-19 years old | 2 | $1.45 \%$ |
| I am 20-29 years old | 5 | $3.62 \%$ |
| I am 30-39 years old | 13 | $9.42 \%$ |
| I am 40-49 years old | 10 | $7.25 \%$ |
| I am 50-64 years old | 28 | $20.29 \%$ |
| I am 65-74 years old | 42 | $30.43 \%$ |
| I am 75-84 years old | 30 | $21.74 \%$ |
| I am older than 84 | 6 | $4.35 \%$ |
| I'd rather not say how old I am | 2 | $1.45 \%$ |
| Grand Total | $\mathbf{1 3 8}$ | $\mathbf{1 0 0 . 0 0 \%}$ |

## Q22 Please tick one box to tell us if you are:

|  | Count | $\%$ |
| :--- | :---: | :---: |
| White British, Irish or other white background | 127 | $92.70 \%$ |
| Mixed (White/Black Caribbean, White/Black African White and Asian Other mixed background) | 2 | $1.46 \%$ |
| Asian or Asian British (Indian, Pakistani, Bangladeshi, or other Asian background) | 1 | $0.73 \%$ |
| From any other ethnic group | 1 | $0.73 \%$ |
| Idon't want to say | 6 | $4.38 \%$ |
| Grand Total | 137 | $\mathbf{1 0 0 . 0 0 \%}$ |

Q23 Please tick one box to tell us if you are a disabled person or have a long term illness or condition

|  | Count | $\%$ |
| :--- | :---: | :---: |
| Yes I am | 44 | $36.07 \%$ |
| No I am not | 78 | $63.93 \%$ |
| Grand Total | 122 | $100.00 \%$ |

Q24 If you said yes, please tick all of the boxes below which describe your disability or long term illness or condition.

|  | Count | $\%$ |
| :--- | :---: | :---: |
| I have a physical impairment or disability | 21 | $14.48 \%$ |
| I have a learning disability or difficulty | 21 | $14.48 \%$ |
| I have sight or hearing loss | 13 | $8.97 \%$ |
| I have a mental health problem or illness | 6 | $4.14 \%$ |
| I have another illness or condition | 10 | $6.90 \%$ |

Q25 Please tick all of the boxes that describe you.

|  | Count | $\%$ |
| :--- | :---: | :---: |
| I am a library user | 108 | $74.48 \%$ |
| I am am library volunteer | 9 | $6.21 \%$ |
| I am a councillor | 5 | $3.45 \%$ |
| I don't use a library | 1 | $0.69 \%$ |
| I get paid to work in the library | 7 | $4.83 \%$ |
| I am from a voluntary or community group |  | $0.00 \%$ |
| If none of these describe you, please write here why you are taking part | 4 | $2.76 \%$ |

