ITEM 3 - Appendix 1 - Annex 10



Responses	
Web	5892
Paper	2049
Large print	73
Easy read	145
Total	8159
Total for this analysis based on easy read questionnaires	145

North Yorkshire library consultation

Analysis - Easy read, overview

In total, 145 easy read questionnaires were returned. One questionnaire had responses from two separate individuals with answers marked for each; this has been added as two different records in the data, but response numbers count each completed questionnaire.

Q1 Do you agree that the Council needs to make changes to the library service?

	Count	%
Yes I agree	42	31.34%
I don't know	28	20.90%
No I don't agree	64	47.76%
Grand Total	134	100.00%

Q2 How will the changes we want to make to the library service affect you?

	Count	%
The changes will not affect me	35	25.93%
The changes will affect me	53	39.26%
The changes will affect me a lot	31	22.96%
I don't know if the changes will affect me	16	11.85%
Grand Total	135	100.00%

Q3 We need to save £1.6 million over the next few years. Do you think our plan will do this?

	Count	%
Yes I agree	16	11.19%
No I don't agree	43	30.07%
I don't know	84	58.74%
Grand Total	143	100.00%

Q4 We want to keep as many libraries as we can by getting people to help us. Please tell us what you think and tick one box for each idea.

Q4a We could ask other organisations and other council services to share library buildings. This would cut down our costs and give people more services. Is this a good idea?

	Count	%
Yes I agree	103	72.54%
I don't know	19	13.38%
No I don't agree	20	14.08%
Grand Total	142	100.00%

Q4b We could ask communities to run libraries with our help. Is this a good idea?

	Count	%
Yes I agree	82	57.75%
I don't know	24	16.90%
No I don't agree	36	25.35%
Grand Total	142	100.00%

Q4c We could ask volunteers to help us at all our libraries. Is this a good idea?

	Count	%
Yes I agree	84	62.22%
I don't know	19	14.07%
No I don't agree	32	23.70%
Grand Total	135	100.00%

Q4d We could offer more internet services like E-books. Is this a good idea?

	Count	%
Yes I agree	54	40.60%
I don't know	37	27.82%
No I don't agree	42	31.58%
Grand Total	133	100.00%

Q5 Some libraries will have to be run by volunteers. Do you think this would work in your library?

	Count	%
Yes I agree	34	24.46%
No I don't agree	51	36.69%
I don't know	41	29.50%
My library is already run by volunteers.	13	9.35%
Grand Total	139	100.00%

Q6 Do you think you would be a library volunteer?

	Count	%
Yes I think I would	25	18.66%
I don't know if I would	23	17.16%
No I don't think I would	86	64.18%
Grand Total	134	100.00%

- Q7 If your local library closed, would you do any of these things?
- Q7a I would travel further to another library

	Count	%
Yes	48	48.98%
No	50	51.02%
Grand Total	98	100.00%

Q7b I would use the on-line library service

	Count	%
Yes	22	30.56%
No	50	69.44%
Grand Total	72	100.00%

Q7c I would use other things instead

	Count	%
Yes	19	48.72%
No	20	51.28%
Grand Total	39	100.00%

Q7d If the library closed it wouldn't affect me.

	Count	%
Yes	20	35.71%
No	36	64.29%
Grand Total	56	100.00%

- Q8 If you filled in this form for your community group or organisation, would they be interested in any of these things?
- Q8a Having a library in your building

	Count	%
Yes	5	17.86%
No	9	32.14%
I don't know	14	50.00%
Grand Total	28	100.00%

Q8b Moving your group or organisation into a library building

	Count	%
Yes	3	13.04%
No	8	34.78%
I don't know	12	52.17%
Grand Total	23	100.00%

Q12 How do you get to the library?

	Count	%
Walk	71	59.17%
Cycle	1	0.83%
Bus	11	9.17%
Car	34	28.33%
Taxi	2	1.67%
Other (please tell us what it is)	1	0.83%
Grand Total	120	100.00%

Q13 How long does it take you to get there?

	Count	%
Less than 15 minutes	91	70.54%
15-30 minutes	34	26.36%
30-45 minutes	3	2.33%
45 minutes - one hour	1	0.78%
Grand Total	129	100.00%

Q14 What time of day do you usually go there?

	Count	%
Morning	60	53.10%
Afternoon	44	38.94%
Lunchtime	6	5.31%
Early evening	3	2.65%
Grand Total	113	100.00%

Q16 How often do you use a library?

	Count	%
More than once a week	30	23.44%
Weekly	55	42.97%
Monthly	33	25.78%
A few times a year	6	4.69%
Less than once a year	3	2.34%
Never	1	0.78%
Grand Total	128	100.00%

Q17 What do you use the library for?

	Count	%
Books	116	80.00%
Newspapers and magazines	35	24.14%
Using a computer	41	28.28%
The internet	40	27.59%
CDs and DVDs	33	22.76%
Information about where you live	40	27.59%
Information about health	18	12.41%
Information about others things	47	32.41%
Job hunting	12	8.28%
Meeting friends	45	31.03%
Events	35	24.14%
Activities for children	13	8.97%
Reading groups	10	6.90%
Home library service	5	3.45%
Room hire	5	3.45%
Anything else	5	3.45%

Q18 Do you use any of these on a computer at home or in the library?

	Count	%
E-books	22	15.17%
E-audio	4	2.76%
E-newspapers	9	6.21%
E-magazines	4	2.76%
Online reference	48	33.10%
Access to research	42	28.97%
Ancestry.com website	18	12.41%
Find my Past website	10	6.90%
Online catalogue	21	14.48%
Renew or reserve books	25	17.24%
I do not have access to the internet	30	20.69%
I do not use any online services	29	20.00%
Do you use a computer for anything else?	6	4.14%

Q20 Are you a man or a woman?

	Count	%
I am a man	48	35.56%
I am a woman	86	63.70%
I'd rather not say	1	0.74%
Grand Total	135	100.00%

Q21 Please tick how old you are

	Count	%
I am 16-19 years old	2	1.45%
I am 20-29 years old	5	3.62%
I am 30-39 years old	13	9.42%
I am 40-49 years old	10	7.25%
I am 50-64 years old	28	20.29%
I am 65-74 years old	42	30.43%
I am 75-84 years old	30	21.74%
I am older than 84	6	4.35%
I'd rather not say how old I am	2	1.45%
Grand Total	138	100.00%

Q22 Please tick one box to tell us if you are:

	Count	%
White British, Irish or other white background	127	92.70%
Mixed (White/Black Caribbean, White/Black African White and Asian Other mixed background)	2	1.46%
Asian or Asian British (Indian, Pakistani, Bangladeshi, or other Asian background)	1	0.73%
From any other ethnic group	1	0.73%
I don't want to say	6	4.38%
Grand Total	137	100.00%

Q23 Please tick one box to tell us if you are a disabled person or have a long term illness or condition

	Count	%
Yes I am	44	36.07%
No I am not	78	63.93%
Grand Total	122	100.00%

Q24 If you said yes, please tick all of the boxes below which describe your disability or long term illness or condition.

<u> </u>	Count	%
I have a physical impairment or disability	21	14.48%
I have a learning disability or difficulty	21	14.48%
I have sight or hearing loss	13	8.97%
I have a mental health problem or illness	6	4.14%
I have a long-standing illness	10	6.90%
I have another illness or condition	11	7.59%

Q25 Please tick all of the boxes that describe you.

	Count	%
I am a library user	108	74.48%
I am a home library user	9	6.21%
I am library volunteer	5	3.45%
I am a councillor	1	0.69%
I don't use a library	7	4.83%
I get paid to work in the library		0.00%
I am from a voluntary or community group	4	2.76%
If none of these describe you, please write here why you are taking part	1	0.69%